

General Information, Monthly Water Rates & Fees

El Paso County Service Area

\$40.00 Monthly flat fee
\$0.0126 per gallon for the first 5,000 gallons
\$0.0271 per gallon for the next 2,000 gallons
\$0.0362 per gallon for the next 2,000 gallons
\$0.0414 per gallon for the next 2,000 gallons
\$0.0464 per gallon for usage above 11,000 gallons

Pueblo County Service Area

\$40.00 Monthly flat fee
\$0.00532 per gallon for the first 9,000 gallons
\$0.01170 per gallon for the next 1,000 gallons (9,001-10,000)
\$0.01988 per gallon for the next 1,000 gallons (10,001-11,000)
\$0.02983 per gallon for the next 1,000 gallons (11,001-12,000)
\$0.04176 per gallon for usage above 12,000 gallons

The following fees may be assessed in either Service Area above:

Late Payment Fee \$25, Door Collection Fee \$30, NSF Fee \$30, Datalog Fee \$15, Datalog Printout Fee \$10 (in addition to datalog fee), \$100 reconnect fee if water is turned off for non-payment.

If You Are A Landlord

...and have a renter in your house in the water district, you should be aware that our bylaws allow us to serve only shareholders and property owners. Shareholders/Property Owners are the owners of record. As a courtesy, we can send a duplicate bill to your renter upon your written and signed request. The request form is available on this web site. A new customer sign up form must be filled out each time you get a new tenant. You will continue to receive a bill, which will help you monitor your tenants' usage and payment activity. Responsibility for payment remains with the Shareholder/Property Owner of record, if the tenant does not pay. Check with Wigwam before refunding your tenant's security deposit.

General Information About Your Water Service

Any leaks which occur on the customer's side of the water meter are the customer's responsibility for both repairs and water loss. If Wigwam determines there is a leak on the customer's side, Wigwam will make an attempt to contact the customer. Failure by the customer to repair the leak immediately may result in termination of water service until such time the leak has been repaired.

Important Information about selling water and water theft.

Water theft cost everyone! If you see suspicious activity or suspect water theft, please report it to the Sheriff's office in the county in which you live. Reselling water to a third party of the property for which it is intended is against rules and regulations. If a customer has been found to have sold water to a third party, the customer may be subject to a \$5,000 fine and/or termination of water service.